

How to apply for Accommodation

Please click on the link below which will allow you to register in the accommodation portal and complete the on-line application:

https://roomservice.bcu.ac.uk/BCU_Portal/

The accommodation properties that appear in the portal change subject to availability. We also have an additional notes' section at the end of the application should you wish to make us aware of any of your requirements.

If an error message appears when trying to apply in the Accommodation portal

If when applying for accommodation an error message appears, it could be for one of the following reasons:

- Some of the information entered does not match our records, please check that you have entered all the correct details into the required fields/boxes.
- If you have not accepted your course offer (once you have accepted your course offer it can take up to 72 hours for your acceptance to be registered with Accommodation Services).

If this error message still appears please send us a screen shot of the information you have entered including the error. We can then investigate the reason for this error message appearing.

Once registered a validation email is sent out

Once you have registered your details on the BCU Accommodation on-line application an email will be system generated with your validation code. Please allow a short time for this email to be generated and sent out. This email will be sent to the email address that you entered when you registered.

Please ensure that you have checked your spam or junk mail folder for the validation code email, as it is sometimes sent there in error.

You will need to log in (using the email address you registered with) and enter this validation code to proceed with your application (you will only be required to do this once).

Frequently Asked Questions (FAQs)

Please visit <http://www.bcu.ac.uk/student-info/accommodation> or contact us on +44 (0) 121 331 5191 or accommodation@bcu.ac.uk if you have any further queries.

<https://www.bcu.ac.uk/student-info/accommodation/faqs> also has further information on what to expect upon your arrival!

Kind regards

Accommodation Services