

# Measuring for improvement: views from the frontline

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# Measuring for improvement

- Why? A worm's eye view
- Who? Stakeholder analysis 101
- How? Finding views from the frontline
- What next? From frontline to boardroom

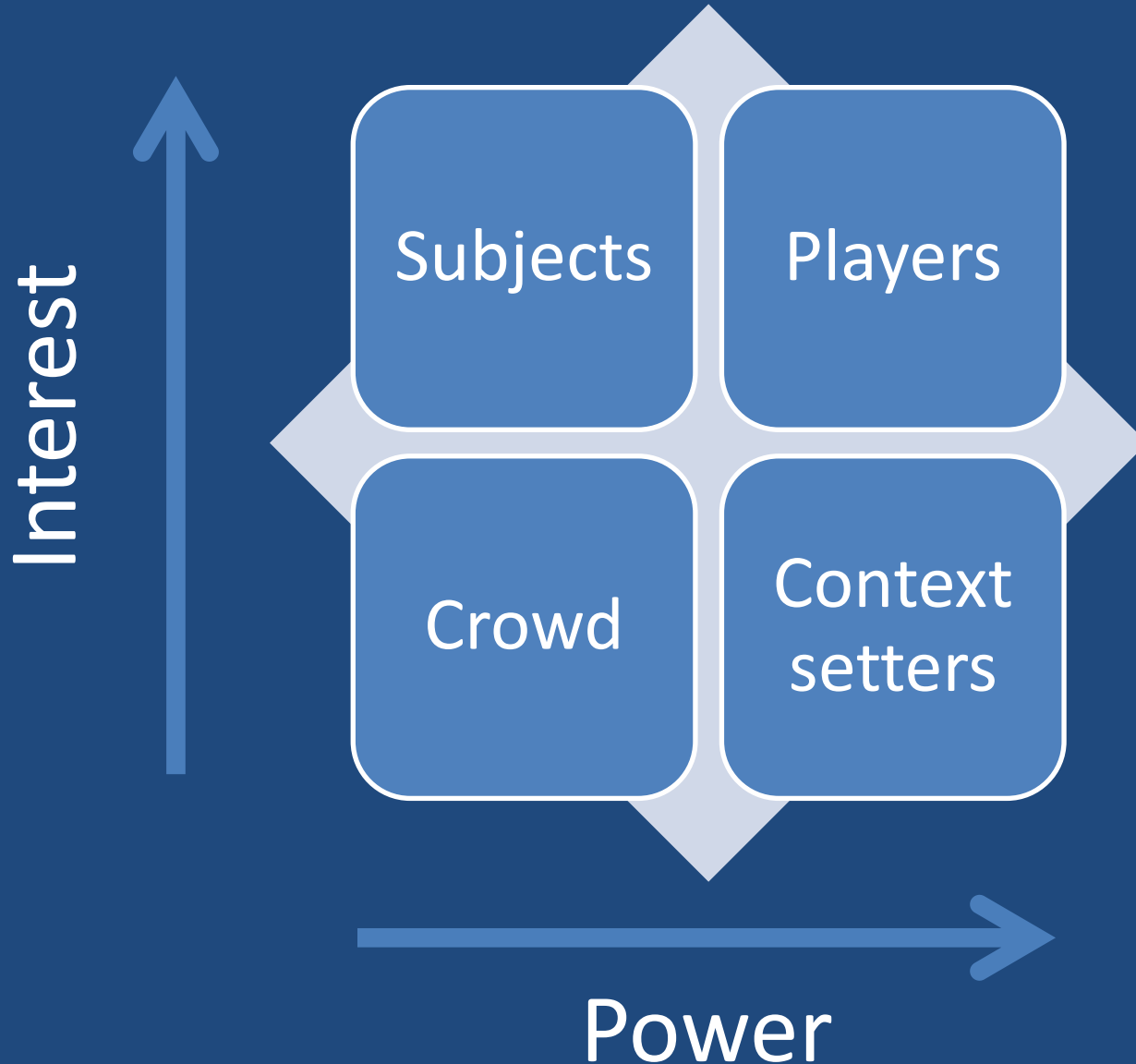
# Why? A worm's-eye view

- Red 2 RTC entrapment/ejection/rollover
- Heavy goods vehicle overturned on M5
- 2 patients, ?coal leaking from vehicle
- Air desk aware
- Hazardous Area Response Team on standby
- Police and fire service en route

# Why? A worm's-eye view



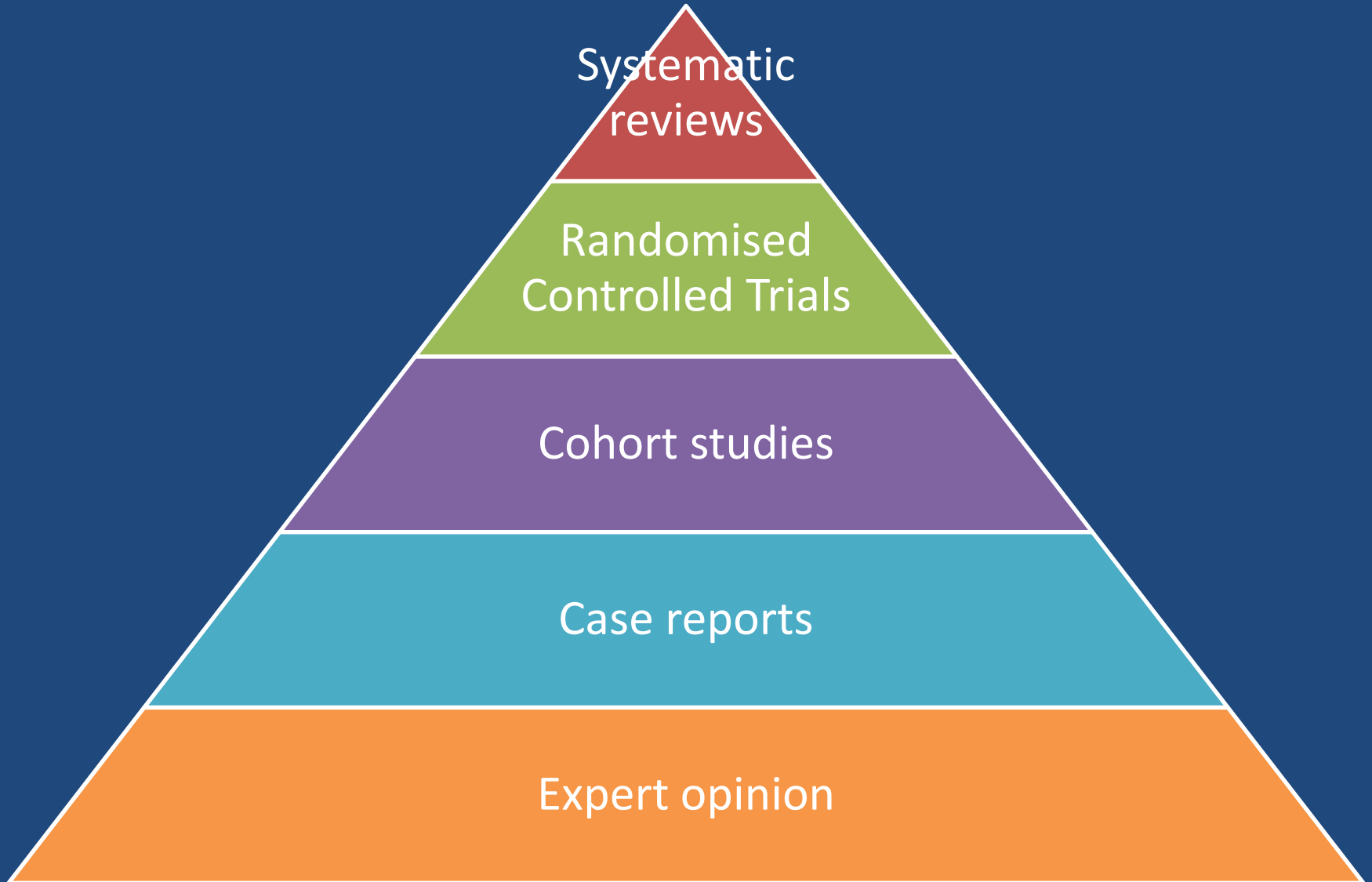
# Who? Stakeholder analysis 101



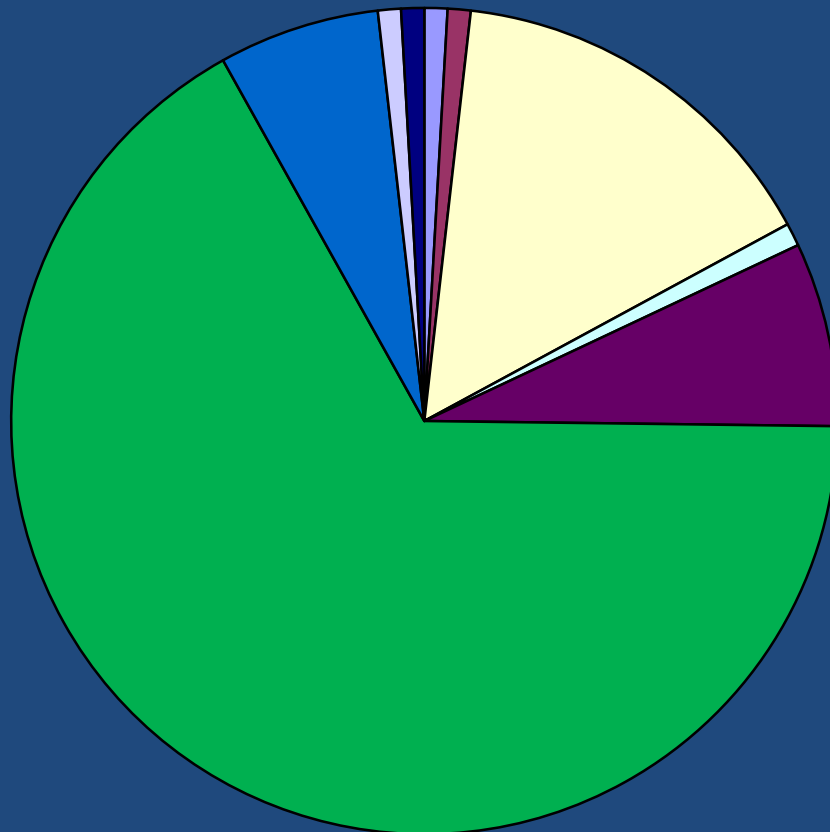
# How? Finding views from the frontline

- Time constraints
- Cost
- Researcher skill

# How? Finding views from the frontline



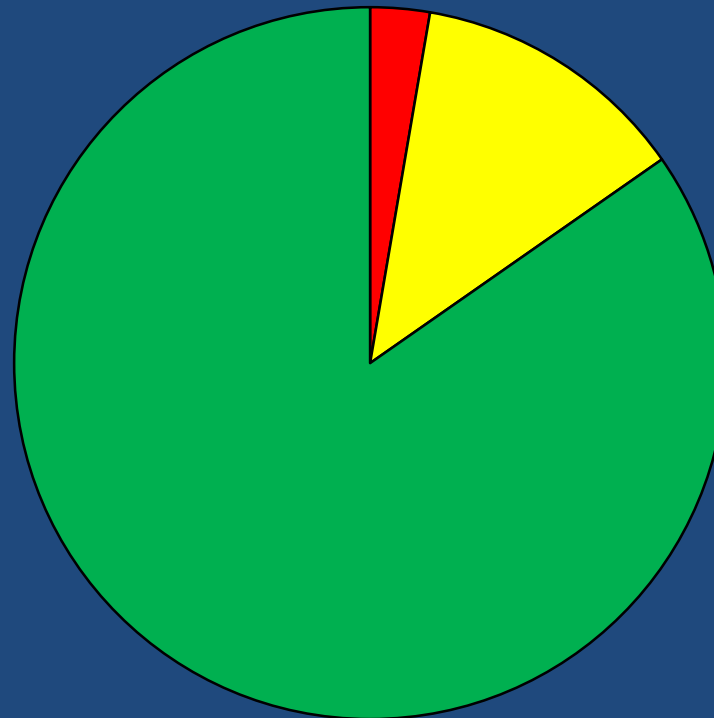
Which of the following best describes your role or training level for an adult cardiac arrest? Students selected the level they are trained to work at under supervision (111 responses)



- No first aid or clinical training (n=1)
- Cardiopulmonary resuscitation (CPR) (n=1)
- Cardiopulmonary resuscitation and use of an Automated External Defibrillator (Community First Responder or similar) (n=17)
- Emergency Care Assistant (n=1)
- Emergency Medical Technician (n=8)
- Paramedic (n=74)
- Nurse (n=7)
- Doctor (n=1)



How many resuscitation attempts have you been part of (either in- or out-of-hospital)? (111 responses)

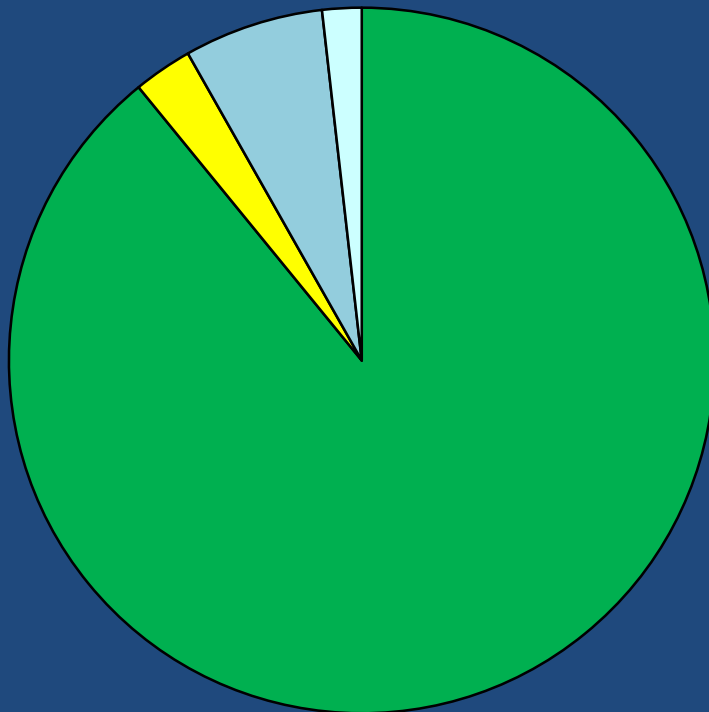


■ None (n=3)

■ One to five (n=14)

■ Six or more (n=94)

Please describe the setting you mainly operate in, for the purposes of resuscitation (where you have mainly been part of resuscitation attempts, or where you would expect to be part of one) (110 responses)



- Out-of-hospital (for West Midlands Ambulance Service NHS Foundation Trust) (n=98)
- Out-of-hospital (for any other Ambulance Service Trust) (n=3)
- In-hospital (n=7)
- Other (please specify) (n=2)

108 responses

I have the technical ability or skill I need to take part in a resuscitation attempt

I have the knowledge I need to take part in a resuscitation attempt

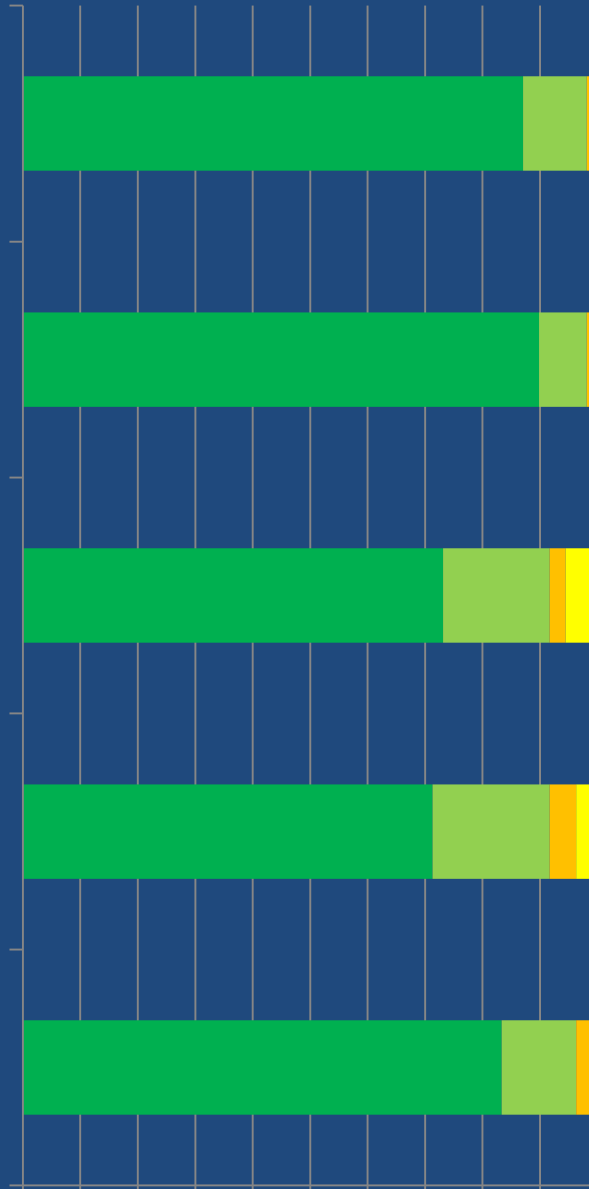
I have the ability to communicate with the patient's family or friends, after a resuscitation attempt

I have the ability to communicate with the patient's family or friends, during a resuscitation attempt

I have the ability to communicate with others in the resuscitation team

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

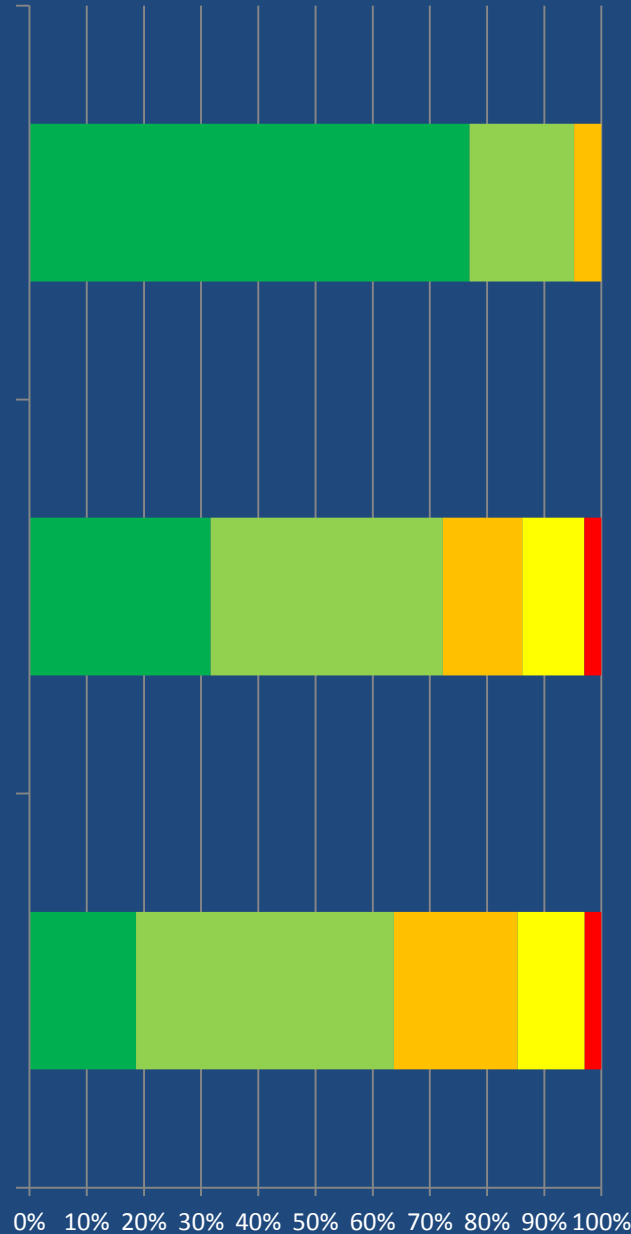


104 responses

I think "a highly synchronized and disciplined pit crew" is a good ideal to aim for.

In previous teams I have worked with during resuscitations, "a highly synchronized and disciplined pit crew" described the teamwork accurately.

If I were part of a resuscitation team next week, I am sure it would be "a highly synchronized and disciplined pit crew".




- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

# What next? From frontline to boardroom

- Newsletters
- Meetings
- Conferences

14 Oct 2014 04:21:31

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## Don't ventilate too quickly

In a study using anaesthetised pigs with induced ventricular fibrillation:

**6 out of 7** were successfully defibrillated after ventilation at a rate of 12 per minute

**1 out of 7** was successfully defibrillated after ventilation at a rate of 30 per minute

Adedeheide and Lurie (2004) Critical Care Medicine "Death by hyperventilation: a common and life-threatening problem during cardiopulmonary resuscitation" <http://www.ncbi.nlm.nih.gov/pubmed/15508657>

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1a centre Car left on side against tree after early morning crash Three Injured in Kidderminster Crash RT

LG

# Better together? Ambulance staff views of human factors in resuscitation

Josh Miller, West Midlands Ambulance Service

## Background

Previous studies which require observers to form an impression of a team in a short or no time usually use teams of 2-3000 dislocated human based resuscitation teams by 100-15000 members observe to see a highly experienced and disciplined team work. However, resuscitation teams out-of-hospital are formed quickly by the responder in the field. The service evaluation asked outside of the literature about their experiences of human factors in resuscitation.

## Method

Using a pilot of 10 experienced paramedics to the author an individual identified a pilot, which had no previous resuscitation needs in the ambulance service. The pilot had been on the service previous. Respondents answered questions about a range of resuscitation scenarios, using closed questions and Likert scale items, which were also allowed to add supporting comments.

## Results

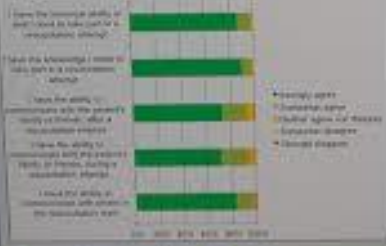
Resuscitation were captured from a frontline when force of approximately 1000 of 111 respondents. The participants, which they resuscitation responding a variety of resuscitation scenarios, which were experienced in resuscitation scenarios.

How many resuscitation scenarios have you been part of (please do not include)?



None (0-1)  
1-10  
11 or more

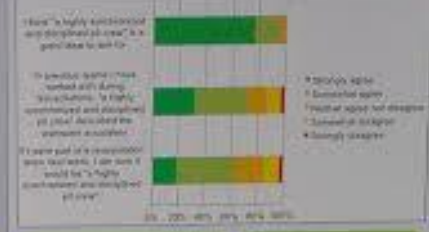
Respondents were asked to rate about their experience and their knowledge that their experience was able to:



Strongly agree  
Disagree

Strongly agree  
Disagree

Staff recognized the importance of performing well as a team, but did not feel this reflected in current practice.



The pilot is a highly experienced and disciplined team work, I am sure it would be a highly experienced and disciplined pilot.

I believe team work is needed with during resuscitation, a highly experienced and disciplined pilot.

I have a good level of resuscitation team work, I am sure it would be a highly experienced and disciplined pilot.



Recommendations  
Essential factors

Consider a set of recommendations for training and education for the training of resuscitation teams.

References  
Acknowledge

Any questions?

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