

Birmingham City University Community Agreement

This Agreement, developed jointly by the University and Students' Union, outlines our shared commitment to an excellent student experience. It sets out the responsibilities of students to engage positively in the University community, and the University's and Union's commitment to providing a safe, supportive, and stimulating environment where everyone can thrive and where freedom of speech and academic freedom are upheld at all times. If commitments are not upheld, appropriate action will be taken through informal or formal processes.

All members of the University community are expected to treat each other with dignity, courtesy, and tolerance at all times. Harmful behaviours of any kind will not be tolerated.

Birmingham City University students will:

- Actively engage with learning opportunities, including attendance at academic sessions and placements
- Meet all academic deadlines, or inform the University if you can't
- Give feedback on your academic and student experience
- Understand and abide by University regulations, policies and procedures
- Keep your University records and emergency contact details up to date
- Use the appropriate processes to inform the University if you are unable to engage in your course
- Seek out and engage with academic and pastoral support services when you need them
- Respect University and Students' Union resources and facilities
- Behave in a way that recognises and value others' different identities, life experiences, and cultural backgrounds, helping to foster a welcoming and inclusive environment for all

Birmingham City University will:

- Deliver a high quality, inclusive, and stimulating learning experience to help you succeed
- Provide consistent academic and personal support, including from a personal tutor or supervisor

- Ensure access to learning resources, study spaces, and opportunities for placement, internship, study abroad and volunteering
- Respond to communication in a timely, student-centred manner aim to resolve issues quickly
- Offer accessible, inclusive student support services and advice
- Support your transition to BCU and between years of study with induction and reorientation sessions
- Mark assessments fairly and provide constructive feedback
- Share clear, accurate, and timely course information
- Offer career and employability advice and opportunities, including for enterprise and self-employment activities
- Publish clear processes for reporting and responding to harmful behaviours
- Foster a tolerant, inclusive environment that upholds freedom of speech

Birmingham City Students' Union (BCUSU) will:

- Represent and amplify the student voice both locally and nationally
- Ensure you receive fair treatment and make you aware of your rights and responsibilities
- Provide independent, confidential advice on academic and welfare issues
- Enable democratic elections for student leadership and advocacy
- Support active student engagement in the community
- Offer societies, activities and experiences to enrich your social life and your CV
- Provide social spaces for relaxation and connection
- Collaborate with the University to deliver an outstanding student experience that is impactful, diverse, inclusive, and engaging for all