

# Useful Contacts

<b>Birmingham City University Phone &amp; Email Information</b>	<b>Contact Details</b>
Birmingham City University, UK	Tel: +44 (0)121 331 5000 Email: <a href="mailto:bcuinternational@enquiries.uk.com">bcuinternational@enquiries.uk.com</a> Website: <a href="http://www.bcu.ac.uk">www.bcu.ac.uk</a>
University Security Office (24 hours)	Tel: +44 (0)121 331 6969
International Office – Admissions Service (All information about your application and enrolling on your course)	Tel: +44 (0)121 331 6714 Fax: +44 (0)121 331 6314 Email: <a href="mailto:bcuinternational@enquiries.uk.com">bcuinternational@enquiries.uk.com</a>
ASK Student Hub	Tel: +44 (0)121 331 7777
International Student Advice	Tel: +44 (0)121 331 7777 Email: <a href="mailto:student.services@bcu.ac.uk">student.services@bcu.ac.uk</a>
Accommodation Services	Tel: +44 (0)121 331 5191 Fax: +44 (0)121 331 5377 Email: <a href="mailto:accommodation@bcu.ac.uk">accommodation@bcu.ac.uk</a> Website: <a href="http://www.bcu.ac.uk/student-info/accommodation">http://www.bcu.ac.uk/student-info/accommodation</a>
Student Services	Tel: +44 (0)121 331 7777 Email: <a href="mailto:student.services@bcu.ac.uk">student.services@bcu.ac.uk</a> Website: <a href="http://www.bcu.ac.uk/student-services">www.bcu.ac.uk/student-services</a>
Birmingham City Students' Union	Tel: +44 (0)121 331 7777 Email: <a href="mailto:union.website@bcu.ac.uk">union.website@bcu.ac.uk</a> Website: <a href="http://www.bcusu.com">www.bcusu.com</a>
<b>External Contacts</b>	<b>Contact Details</b>
Immigration  UK Immigration Advisory Service (If you have been refused entry at the airport)	Tel: +44 (0)844 887 0111 Fax: +44 (0)844 887 0222 Website: <a href="http://www.iasuk.org">www.iasuk.org</a> Email: <a href="mailto:info@iasservices.org.uk">info@iasservices.org.uk</a>

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Foreign & Commonwealth Office (for entry clearance information)	Website: <a href="http://www.fco.gov.uk">www.fco.gov.uk</a>
Customs & Excise (for information about restricted goods and duty free allowances)	Website: <a href="http://www.hmrc.gov.uk/customs/arriving/arrivingnoneu.htm">http://www.hmrc.gov.uk/customs/arriving/arrivingnoneu.htm</a>
UKCISA (UK Council for International Student Affairs) General help and guidance for International Students	Advice Line, Mon - Fri; 13:00 - 16:00 Tel: +44 (0)20 7788 9214 Website: <a href="http://www.ukcisa.org.uk">www.ukcisa.org.uk</a>
British Council (for information on studying and living in the UK)	Tel: +44 (0)161 957 7755 Email: <a href="mailto:general.enquiries@britishcouncil.org">general.enquiries@britishcouncil.org</a> Website: <a href="http://www.britishcouncil.org">www.britishcouncil.org</a>
Education UK (for information on studying and living in the UK)	Tel: +44 (0)161 957 7755 Website: <a href="http://www.educationuk.org">www.educationuk.org</a>
<b>Travel</b>	<b>Contact Details</b>
TOA Taxis (local)	Tel: +44 (0)121 427 8888 Email: <a href="mailto:sales@toataxis.net">sales@toataxis.net</a> Web: <a href="http://www.toataxis.net">www.toataxis.net</a>
Travel West Midlands (local transport) Journey planner	Tel: +44 (0)121 254 7272 Website: <a href="http://www.travelwm.co.uk">www.travelwm.co.uk</a>
Birmingham Airport	Tel: +44 (0)871 222 0072 Web: <a href="http://www.birminghamairport.co.uk/">http://www.birminghamairport.co.uk/</a>
National Rail Enquiries	Tel: +44 (0)3457 48 49 50 Open Monday to Friday 09:00 - 17:00 Web: <a href="http://www.nationalrail.co.uk">www.nationalrail.co.uk</a>
National Express (Coach Travel)	Tel: +44 (0)871 781 8181 Web: <a href="http://www.nationalexpress.com">www.nationalexpress.com</a>
<b>Find out about life in Birmingham</b>	<b>Contact Details</b>
Birmingham City Council	<a href="http://www.birmingham.gov.uk">www.birmingham.gov.uk</a>
Visiting Birmingham	<a href="http://www.visitbirmingham.com">www.visitbirmingham.com</a>
BBC Birmingham: News in Birmingham	<a href="http://www.bbc.co.uk/birmingham">www.bbc.co.uk/birmingham</a>